



Important Salon Update and Re-Opening Safety Measures

To all of our valued clients,

Lehigh County is tentatively scheduled to lift the *Stay-at-Home Order* on May 8th. This is **not** our determined re-open date.

We will send a firm confirmation of the date that we re-open when Governor Wolf releases that information. Currently, our locations are not cleared to open. Furthermore, we must point out that each industry will receive different dates that they are allowed to re-open.

Our job is the best because we get to be with all of you, and to touch/transform your hair! However, this puts us at a different level of "distancing" than many other industries. As excited as we are to re-open, we must do so in accordance with health & safety mandates.

When we re-open, things are going to feel/look very different at the salon for a while; this is temporary! We have worked hard to set-up the following standards as a team, and we ask you read the information in this communication thoroughly!

Please be patient with us as we try to navigate scheduling/rescheduling appointments to comply with these safety measures. We are trying our hardest to make this work the best it can!

Contact us with any additional questions/concerns. These protocols may be subject to change/update, and we will send out more information when necessary.

Thank you for your understanding and patience!

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Re-opening Protocols

Disinfecting & Cleaning Procedures

- Opening/Closing Cleaning Procedures will be adjusted in order to ensure handles, surfaces, and floors are all disinfected (we always like to clean, but this is going to get a bit more intense!)
- Sanitization & Cleaning Procedures between clients will include stations, chairs, and tools.

Personal Safety Gear for Clients/Team Members

- ◆ **Clients:** We are currently researching/securing goods to assemble our own Client Kits.
 - This Kit will tentatively include:
 - 1 Color/Cutting Cape
 - 2-4 Towels
 - These Kits will *hopefully* be available for pre-order; at least we hope to have them all in stock upon re-opening.
 - This Kit is YOURS. You will take it home with you to wash, and bring it back at your next appointment to use.
 - This Kit ensures you have your own set of “equipment” that we safely use on you only.
- ◆ **Team Members:** Each team member will have masks, gloves, and aprons (potentially disposable, but we are *really* trying to stay environmentally conscious when possible!)

Client Requirements

- Masks are **REQUIRED** for the duration of your appointment. Please bring them with you! We can not guarantee that we will have any additional masks available.
- You will be asked to wash your hands/hand sanitize upon arrival.
- Please bring as few personal affects as possible. We are trying to minimize the cross-contamination of surfaces/items.

Scheduling Changes

- We have a lot of clients to catch up on! We are looking forward to seeing everyone.
- We need to allot extra time to disinfect and clean all surfaces and chairs before and after each client.
- We have always maintained a high level of cleanliness, but new procedures will require us to spend an additional 15 minutes between clients on disinfection/sanitization. This may cause us to have to move or change your current appointment time. We appreciate your patience; safety is our number one priority.



BY ReVive! SALON

Spacial Adjustments

- We will be practicing as *much* spacial distancing as we can when we re-open.
- You will notice the removal of one of our wall stations to allot for more distance between stylists/clients.
- We are making adjustments to services as listed below and as needed to try to reduce the amount of movement to each client to multiple stations and areas.

Service Adjustments

- We will temporarily be forgoing blow dry services. We hate this as much as you do, believe us!
- Dry haircuts will be recommended in order to expedite amount of time spent in the salons and reducing interaction at the shampoo bowls. We know you miss our head massages! But it is a temporary change, we promise!
- We may cut your hair dry, then apply your color. This helps us diminish having as many people processing together or remaining in the salon at once. Temporary, again!
- The above adjustments are to help us get caught up on the amount of appointments we need to reschedule and to ensure we are practicing extra safety measures.
- Wax services will be suspended with the exception of Eyebrow Waxing (mask required)
- Retail products are still available, but we will ask you not to touch them; rather please ask your stylist or front desk team member for help. Also our online product website is continuing to take orders!

Front Desk/Checking Out

- You will see a marked line at our front desk area that we will ask you to wait at.
- Our front desk team will be wearing gloves and sanitizing all items/areas between check outs.
- Please avoid paying with cash when possible.
- Credit Cards are our preferred payment method at this time.

Waiting Area

- We require that you do not bring anyone to your appointment with you. This includes children.
- If your child has an appointment, only one parent may accompany them to their appointment.
- We will only have 1 person capacity in our waiting area at a time. That area will be cleaned any time it is in use.

Temporarily Suspending

- Drinks & Food
- Paraffin Wax Treatments
- Magazines